



**MEDECINS SANS FRONTIERES is a non-governmental organization for humanitarian aid. Today we work in more than 60 countries where our volunteers bring their aid to populations in distress, to victims of aggression and war, regardless of religion, beliefs or politics. MSF Operational Centre of Brussels is looking for a:**

## **SOCIAL WORKER**

### ***Operational Context***

Médecins Sans Frontières (MSF) has started its activities in Italy in 1999 when realized that the same persons cured and assisted in countries at thousands of kilometers of distance were the same encountered in precarious conditions and needs once in Italy. The activities developed during these last years have aimed to give medical and psychological assistance to migrant people, even undocumented, present in Italy.

Currently MSF Italy Mission implements different projects:

- In Rome, a rehabilitation center for victims of torture (SoT);
- In Catania, MSF is opening a post-acute care center for migrants;
- In Trapani, psycho social support and transcultural psychotherapy for asylum seekers;
- In Italy, psychological first aid (PFA) for traumatic boat landings;

### ***Purpose of the post***

Carry out all social-related activities, in order to ease the patient's situation, to maximize his/her adherence to treatment and to improve his/her psychosocial condition.

### ***Main objectives***

- Identify social needs of patients through a social assessment. Respond to the patient's social needs, according to the scope of the project, by giving direct social support (as transport, food, legal advice,...) and/or refer to other social actors, in order to actively contribute to the improvement of their quality of living.
- Contact patients to follow up the evolution of their condition when needed (home visits, defaulter tracing)
- Participate in the creation of any material needed for the activities of social workers. Take care of social services facilities, materials and equipment's in order to ensure continuity.
- Mapping and regular update of social partners, local authorities, other NGOs, and governmental social services in order to improve social services scope and responsiveness.
- Keep records, statistic and files updated, reporting any social activity, in order to prioritize and develop appropriate programs or projects.

### ***Context Specific Accountabilities***

- Respond to the patient needs according to the scope of the project, by giving direct social support (provision of transport, mediation, basic items, family link, socio-legal advice, others...) in order to actively contribute to the improvement of the quality of living and psychosocial condition, in collaboration with the other profiles of the Center.
- Support beneficiaries throughout the process of asylum request and understanding of the reception system and National Health System
- Support the beneficiaries during socio-legal requests outside MSF center to facilitate provision of any other documentation needed

- Facilitate communication with authorities (Prefettura/Questura/SPRAR, etc.)
- Be able to travel, accompany beneficiaries and coordinate with external actors.
- Visit to beneficiaries in various facilities, reception of first/second level, hospitals, other structures, based on follow-up needs
- Propose and implement activities for beneficiaries (laboratories, recreational activities, pedagogics).

**Requirements:**

**Education** Desirable degree in social work.

**Experience** Two years minimum in a similar social job; experience with MSF or other NGOs desirable.  
 Knowledge of local and regional health system and socio-legal services  
 Previous professional experience in migrants contexts needed

**Competencies**

- Results, teamwork, flexibility, commitment, service
- Driving licence needed

**Languages** Essential English and Italian

**Conditions**

- 6 months fixed-term contract
- Salary according to MSF-OCB Field salary scale.
- Expected starting date: **20<sup>th</sup> March 2018**
- Place of work: Catania
- Project: Catania center

**How to apply?**

Application (CV and cover letter in english) to be sent to

[msfocb-catania-admin@brussels.msf.org](mailto:msfocb-catania-admin@brussels.msf.org)

**Please note that only short-listed candidates will be contacted.**